

# Unlocking Enterprise Innovation: Navigating the Open Model Landscape

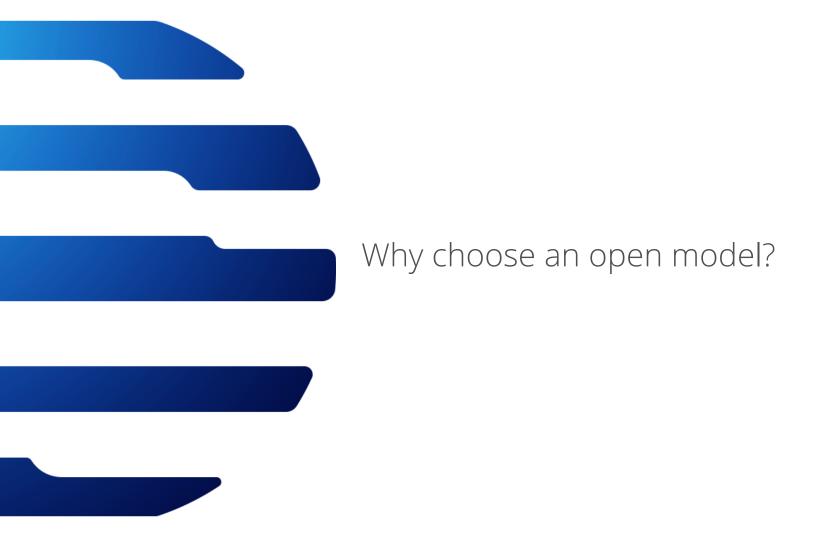
FutureIT | NYC

Michele Rosen, PhD Research Manager, Open GenAl, LLMs, and the Evolving Open Source Ecosystem November 21, 2024

## Agenda

- Why choose an open model?
- What are "open" models?
- Who is creating open models?
- Who is using open models?
- Choosing an open model
- Takeaways



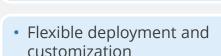


### Open vs Closed Models



#### **PROS**

- Top performance
- Well-documented APIs
- Streamlined deployment
- Dedicated vendor support



- Greater transparency
- Lower costs for smaller models
- Potential to avoid vendor lock-in

### **CONS**

- Limited transparency
- Vendor lock-in
- Restrictions on customization
- Higher costs

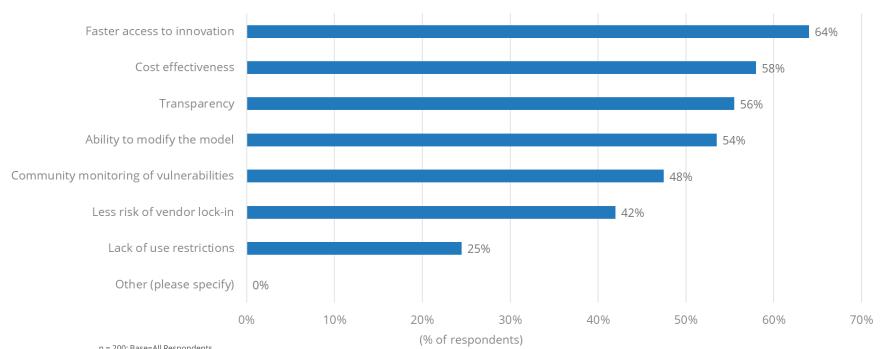
- Requires staff expertise
- Performance may not be adequate
- Selecting a model is more difficult
- May lack dedicated vendor support





### Faster access to innovation beats cost effectiveness for the most important benefit of using open models

### What are the most important benefits of using open foundation models for GenAl use cases?

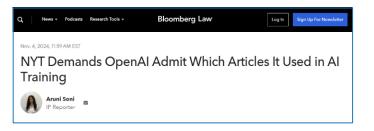


n = 200: Base=All Respondents

Notes: Managed by IDC's Global Primary Research Group.; Data Not Weighted; Multiple dichotomous table - total will not sum to 100%; Use caution when interpreting small sample sizes. Source: U.S. Open Source Software Use Study, IDC, June, 2024



### Legal and regulatory uncertainty





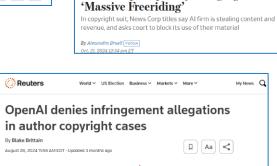
THE WALL STREET JOURNAL.

Wall Street Journal, New York Post Sue

AI Startup Perplexity, Alleging

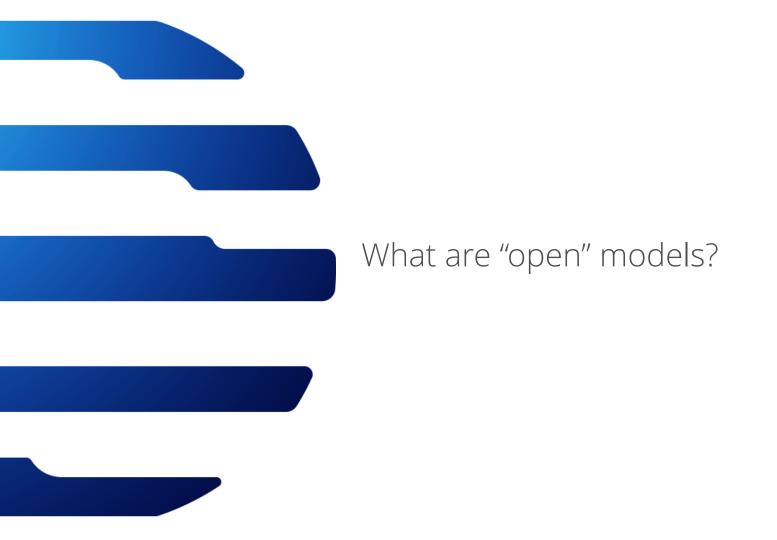












### Definitions

Free/open source software licenses give users the freedom to run, copy, study, improve, and distribute code.







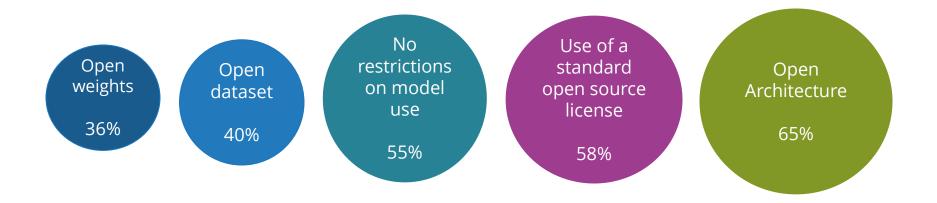






### Open weights model creators aren't meeting expectations for openness

Which of the following components must be released openly for you to consider a foundation model to be open?





## Open language models by license type

#### What license does the model use?



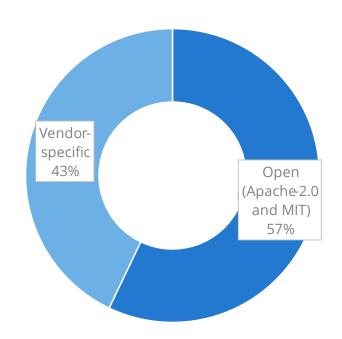














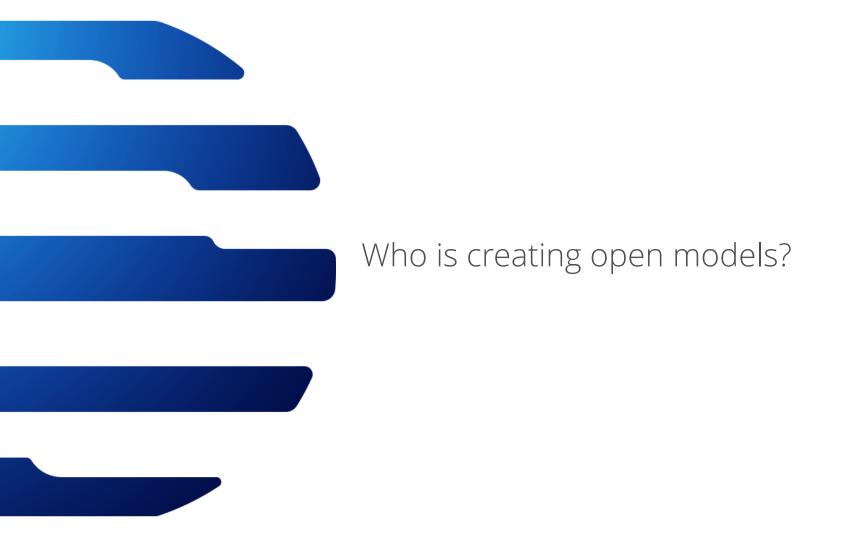




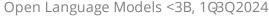


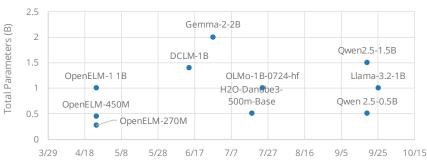




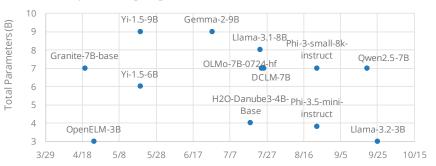


### Open Language Models, 1Q-3Q2024, by release date and model size

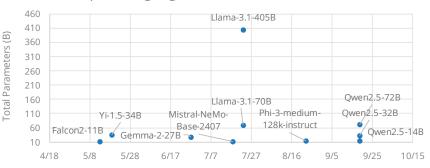




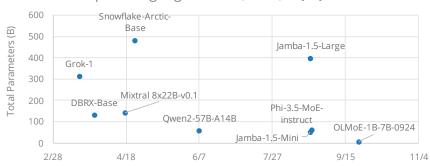
#### Open Language Models 3B to 10B, 1Q3Q2024



#### Open Language Models, >10B, 1Q8Q2024



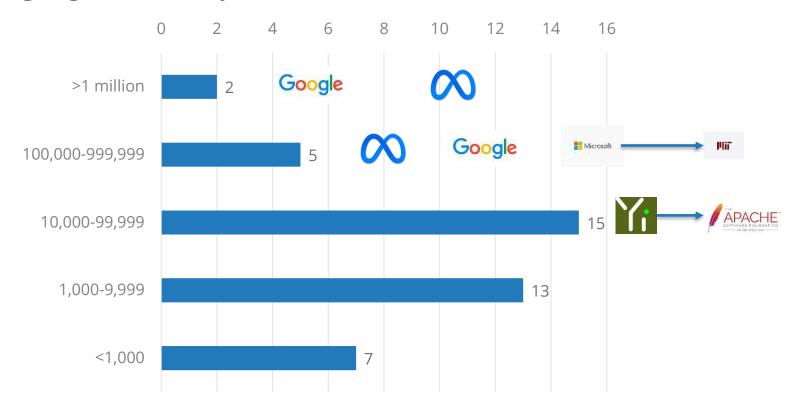
#### Open Language Models, MoE, 1Q3Q2024



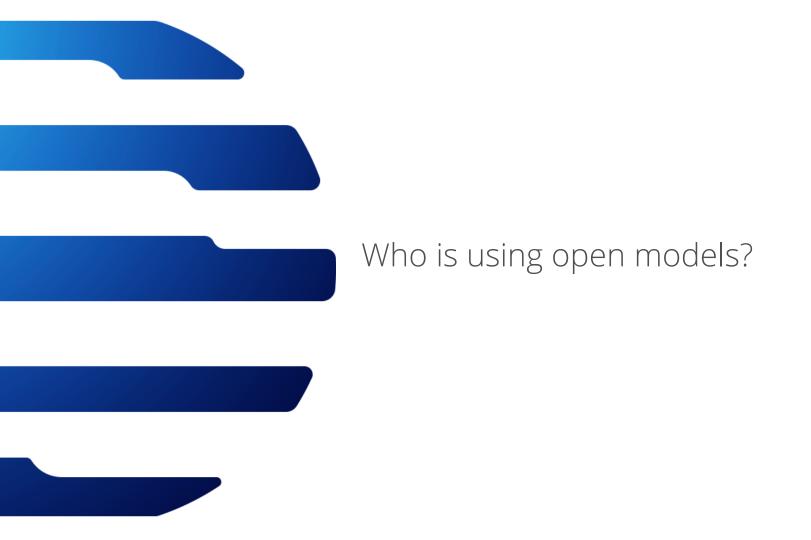


Source: IDC, 2024

## Open language models by downloads

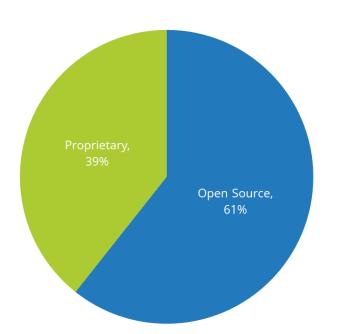




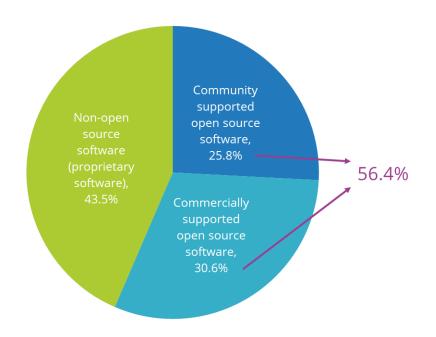


### Foundation model use is split between open and closed models

# Plans for open vs. closed model use by percentage of generative AI use cases



# Percentage of foundation models in use on company servers and cloud instances





Notes: Managed by IDC's Global Primary Research Group.; Data Not Weighted; Managed by IDC's Global Primary Research Group. Source: U.S. Open Source Software Use Study, IDC, June, 2024





### Model Selection Framework

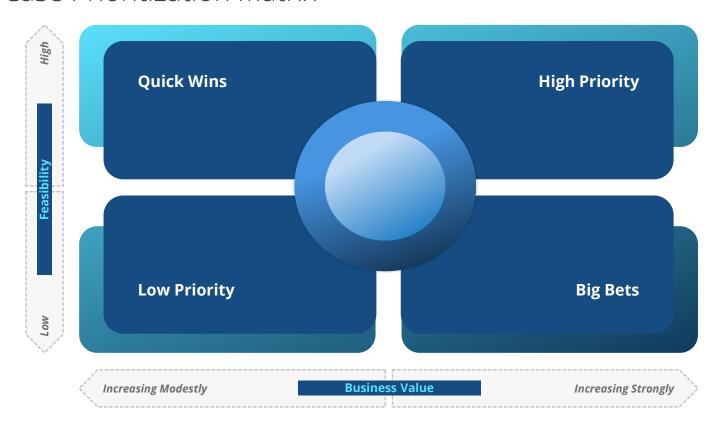
Shortlist Identify the Test and Promote the Use Case Evaluate the Potential "Best" Foundation and Key Shortlisted Foundation Considerations Models Models Model into the GenAl lifecycle



### Use Case Prioritization Matrix

Identify the Generative Al Use Case

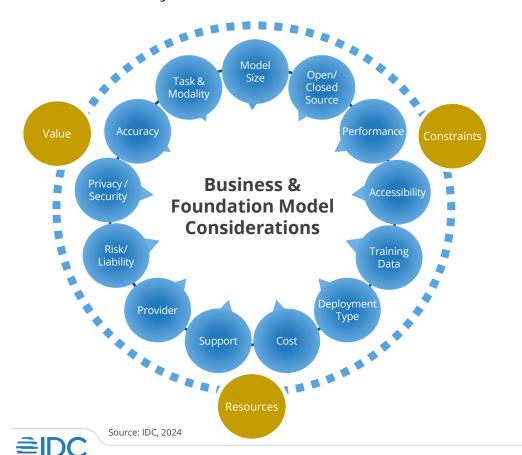
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### Prioritize Key Business and Foundation Model Considerations





Top Criteria Influencing Foundation Model Choice					
Performance	41.1%				
Cost	35.3%				
Computational efficiency	29.0%				
Training data size/quality	28.9%				
Policy compliance	28.2%				

Source: Future Enterprise Resiliency & Spending Survey Wave 7, IDC, July, 2024, N=891

- Model type
- Model sizes
- Language capabilities
- Algorithm
- Fine-tuning methods

#### Model Information

The Meta Llama 3.1 collection of multilingual large language models (LLMs) is a collection of pretrained and instruction tuned generative models in 8B, 70B and 405B sizes (text in/text out). The Llama 3.1 instruction tuned text only models (8B, 70B, 405B) are optimized for multilingual dialogue use cases and outperform many of the available open source and closed chat models on common industry benchmarks.

#### Model developer: Meta

**Model Architecture:** Llama 3.1 is an auto-regressive language model that uses an optimized transformer architecture. The tuned versions use supervised fine-tuning (SFT) and reinforcement learning with human feedback (RLHF) to align with human preferences for helpfulness and safety.

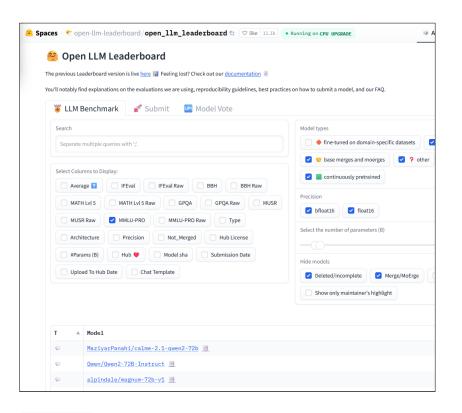
	Training Data	Params	Input modalities	Output modalities	Context length	GQA	Token	Knowledge cutoff
Llama 3.1 (text only)	A new mix of publicly	8B	Multilingual Text	Multilingual Text and code	128k	Yes	15T+	December 2023
	available online data.	70B	Multilingual Text	Multilingual Text and code	128k	Yes		
		405B	Multilingual Text	Multilingual Text and code	128k	Yes		

- Context length
- Token count
- Knowledge cutoff date



### Evaluate model performance using third-party benchmarks





### Commonly used benchmarks

MMLU: Measuring Massive Multitask Language Understanding (2020): 16,000 multiple choice questions spanning 57 academic subjects

HumanEval (2021): 164 original programming problems to evaluate models trained on code

Hellaswag (2019): Tests commonsense natural language inference by completing video captions

GSM-8k (2021): 8,500 grade school math problems to test multistep mathematical reasoning

GPQA (2023): 448 graduate-level multiple choice science questions

MATH (2021): 12,500 competition-level math problems



## Compare, Test, and Evaluate Model Output in a Playground

Test and Evaluate the Foundation Models

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A playground is a secure sandbox environment where developers and Al engineers can:

Al engineers can:				
<b>Test</b> prompts with one or more models	Compare model output, performance, and cost			
Evaluate prompt/model combinations (groundedness, context relevance, safety)	<b>Tune</b> prompts and parameters (temperature, max tokens, Top P, etc.)			
Measure the quality and effectiveness of GenAl applications	<b>Prototype</b> Al applications			







### Takeaways

- Open models represent a significant business opportunity for technology vendors and their customers.
- Organizations are adopting these models for faster access to innovation, cost effectiveness, greater transparency, and flexibility.
- Before pursuing an open source AI strategy, organizations should consider their staff's expertise and other technical constraints.
- Beyond open weights, there are several openness factors to consider when selecting an open model:
  - license type (standard vs. vendor-specific)
  - components released (weights, code, data)
  - comprehensiveness of model documentation
  - access and use restrictions
  - openness of the training dataset
- The open model ecosystem is complex, but it can be navigated by taking an iterative, stepwise approach to model selection, beginning with identifying a specific use case and the key relevant model evaluation criteria.
- Vendors that help customers adopt open models have a major opportunity to gain market share.





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